**Functional Requirements**

**Registered customer (Student) :-**

* Should be able to log in to the system
* Browse on Course Page
* Can enroll to Courses
* Make payment from credit or debit cards
* Check the Schedule
* Able to change account settings
* Attend to training sessions
* Contact lecturers or staff member
* Ask Questions (Support service)
* Explore Resources (eBooks, lecture recordings etc.)
* Can view the offers page
* Can access social media contacts

**Non- registered user (Guest) :-**

* Should be able to view home page
* Should be able to view course details in course page
* Contact staff member (Contact us)
* Ask Questions (Support service)
* Can access social media links
* Can be register into the system (sign up)

**Instructor (Lecturer) :-**

* Able to Log in to the system
* Explore resources (eBooks)
* Check the lecture schedules
* Can view student information
* Conduct lectures
* Should be able to change account settings
* Send notifications to students
* Communicate with students
* Contact stuff member (administrator)

**Administrator :-**

* Able to view students and lecturers details
* Assign students to specific courses
* Assign lecturers to specific courses
* Update lecture details
* Answer to questions (support services)
* Upload resources (lecture recordings ,e books)
* Upload FAQs
* Send notifications to students and lecturers
* Upload exam questions and marks
* Analyze student’s performance
* Analyze student’s participation for courses
* Maintain the data in the system

**Technician (back end developer) : -**

* Analyze system performance
* Back up information
* Update course details
* Update content of the system
* Adding new features and content into the system
* Maintain the security of the system
* Communicate with staff